

## **Disaster Relief Operation Position Description Services**

## **Individual Client**

**Position:** Health Service Caseworker  
Non-Supervisory Level

**Activity:** Health Services

**Possible work site(s):** Service Center, Outreach in urban and rural areas, Shelter, Feeding Sites, Client homes, Chapter, Disaster Relief Operation (DRO) Headquarters

**Job Summary:** Provide healthcare, first-aid and casework for disaster clients. Health Services Caseworkers may work in various assignment settings. Outreach to affected homes and communities may be done while working from vehicle (ERV or EMTRAC) or on foot. Outreach visit: Casework in an area affected by the disaster done by a multi-activity team. Client home visit: Pre-scheduled visits to the client's residence possibly done by multi-activity team. Receives technical supervision from a Health Services Supervisor and evaluation written by the work site manager.

### **Specific Qualifications**

- **Health Professional with a current, active, unencumbered license or certificate.**
- CPR Qualification. First Aid Qualification (or the equivalent).
- Ability to assess and triage life threatening health emergencies.
- Ability to provide emergency assistance for minor illnesses and injuries.
- Able to communicate effectively verbally and in writing, including being able to write legibly when completing forms.
- Ability to manage multiple priorities and tasks simultaneously.
- Ability to communicate with clients in a sympathetic and caring manner.
- Proficiency in using computers.
- Able to promote, develop and maintain productive and amicable working relationships with diverse individuals and groups, including peers and supervisors.
- Be sensitive in human interactions to diversity and inclusiveness.

### **Life Experience Examples**

- Nurse with current, active licensure
- Physician with current, active licensure
- EMT with current, active certification
- Allied Health Professional with current, active licensure