

## Disaster Relief Operation Position Description Services

## Individual Client

**Position Title:** Disaster Mental Health (DMH) Casework Associate  
Non-Supervisory Level

**Activity:** Disaster Mental Health

**Possible work site(s):** Service Center, Outreach in urban and rural areas, Shelter, Hospital, Client homes, assigned administrative staging area, Chapter, Disaster Relief Operation (DRO) Headquarters

**Job Summary:** The DMH Associate provides casework services to individuals and families. The associate will assess clients' needs, help them obtain Red Cross assistance and make appropriate community referrals. This position may also work with a team, led by Disaster Health Services (DHS), which provides intensive Red Cross assistance to people who have sustained serious injury or loss of life as a result of the disaster. The DMH Associate will specifically address people's emotional recovery, helping adults and children cope with the emotional and environmental impact following a disaster. The associate will work alongside, support, and assist Red Cross employees and volunteers and other emergency responders.

### Specific Qualifications

- **Current license or certification in mental health discipline: social work, psychiatry, psychology, counseling, psychiatric nursing, marriage and family therapy.**
- Completion of Red Cross training in disaster mental health.
- Able to communicate effectively verbally and in writing, including being able to write legibly when completing forms.
- Ability to manage multiple priorities and tasks simultaneously.
- Proficiency in using computers.
- Able to promote, develop and maintain productive and amicable working relationships with diverse individuals and groups, including peers and supervisors.
- Be sensitive in human interactions to diversity and inclusiveness.